

February 22, 2020

Kaiser Permanente  
Aurora Centerpoint  
14701 E Exposition Ave  
Aurora, CO 80012  
Attn: Chris Burd, Manager of Phlebotomy

On January 14th, 2020, I had blood drawn for 2 tests. I have attached copies of the paperwork. I have two questions:

By copy of this letter, I am asking my doctor, Max Bastow, to respond to the first question.

1) Max and Chris: The print out of the result includes the statement: "This test result has been released by an automatic process."

Since this is a test result of my blood, and the report is printed on my computer, I make the assumption that the above quoted statement is directed at me. I would like to know who is responsible for that statement. Can either of you point me in the right direction?

2) Chris: Do the records identify the phlebotomist who drew my blood for this transaction?

Thank you.



Philip G Rice  
11268 E Linvale Dr  
Aurora, CO 80014  
Kaiser Health Record No. 427582802  
DOB 04/25/53  
phone: 720 282 3376  
email phil.rice@mkgappraisal.com

cc:

Kaiser Permanente  
Aurora Centerpoint  
14701 E Exposition Ave  
Aurora, CO 80012  
Attn: Max Bastow

Kaiser Permanente  
Aurora Centerpoint  
14701 E Exposition Ave  
Aurora, CO 80012  
Attn: Denise Braegger

Kaiser Permanente  
Aurora Centerpoint  
14701 E Exposition Ave  
Aurora, CO 80012  
Attn: Meredith Schultz

Welcome to Kaiser.

Please have a seat and watch the monitor for:

**L085**

Lab Test

Have your picture ID and Kaiser Card ready when you are called to reception

2020-01-14

12:50

Certain content delivered by MyChart®, licensed from Epic Systems Corporation, © 1999 to February 2019, patents pending.

If you are receiving care from a case management program, please contact the program directly.

**Member:** Phil G Rice  
**Date of birth:** 4/25/1953  
**Sex:** M  
**Primary care physician:** Max C Bastow, MD  
**Date printed:** 2/15/2020

## POTASSIUM

For general information about a test procedure, click the "About this test" link above.

To see more information about a test result, select the "Details" tab. To compare test results over time, click "Past results" or "Graph of past results."

You may see an "A" (for abnormal), "H" or "HH" (for high), or "L" or "LL" (for low) in the "Flag" column. This means the test result is outside the normal range. Results a little bit outside this range are usually of no concern. Your doctor will discuss these results with you.

## Comments from the doctor's office

NORMAL results. No concerns or new instructions from your provider.

## Component results

Component	Your value	Standard range
Potassium	Your value 4.2 mEq/L	Standard range 3.5 - 4.9 mEq/L

## General information

Ordered by: Max C Bastow, MD

Collected: 01/14/2020 12:54 PM from BLOOD

Resulted: 01/14/2020 7:38 PM

This test result has been released by an automatic process.

If you have questions about these test results, you can e-mail your doctor at a Kaiser Permanente medical office, or call 1-800-218-1059 (toll free).

If these tests were ordered by an affiliated provider, please call your doctor's office directly.

**Member:** Phil G Rice  
**Date of birth:** 4/25/1953  
**Sex:** M  
**Primary care physician:** Max C Bastow, MD  
**Date printed:** 2/15/2020

## CREATININE

For general information about a test procedure, click the "About this test" link above.

To see more information about a test result, select the "Details" tab. To compare test results over time, click "Past results" or "Graph of past results."

You may see an "A" (for abnormal), "H" or "HH" (for high), or "L" or "LL" (for low) in the "Flag" column. This means the test result is outside the normal range. Results a little bit outside this range are usually of no concern. Your doctor will discuss these results with you.

## Comments from the doctor's office

NORMAL results. No concerns or new instructions from your provider.

## Component results

Component	Your value	Standard range
Creatinine	Your value 1.11 mg/dL	<i>Standard range</i> 0.60 - 1.30 mg/dL
Glomerular filtration rate, African American	Your value 80.3 mL/min/1.73m <sup>2</sup>	<i>Standard range</i> ≥60.0 mL/min/1.73m <sup>2</sup>
Glomerular filtration rate, nonAfrican American	Your value 69.3 mL/min/1.73m <sup>2</sup>	<i>Standard range</i> ≥60.0 mL/min/1.73m <sup>2</sup>

## General information

Ordered by: Max C Bastow, MD

Collected: 01/14/2020 12:54 PM from BLOOD

Resulted: 01/14/2020 7:38 PM

This test result has been released by an automatic process.

If you have questions about these test results, you can e-mail your doctor at a Kaiser Permanente medical office, or call 1-800-218-1059 (toll free).

If these tests were ordered by an affiliated provider, please call your doctor's office directly.

If you are receiving care from a case management program, please contact the program directly.

Certain content delivered by MyChart®, licensed from Epic Systems Corporation, © 1999 to February 2019, patents pending.