

sharon_01

6/9/23

Med D Pharmacy MGMT
PO Box 52006
Phoenix, AZ 85072
Attn: Sharon Phillips, Rep Z

This letter is to confirm our telephone call on 6/8/23.

You called my cell phone 970 235 0470 at 11:13 am Denver time. The call lasted 14 minutes. My caller ID said Phoenix, AZ. I was not paying close attention to the exact wording of what you said, but at first, I thought you worked for CVS and you wanted a phone number for King Soopers. I thought your call had something to do with a letter I had recently sent to Karen Lynch, the CEO of CVS.

I had to ask you a few questions to determine that the phone number you wanted was for my local King Soopers pharmacy, and that yes, this was in reference to my recent letter. I asked you what information you needed to get from the King Soopers pharmacy.

You rattled off a list of several items as I was walking down the 2 flights of stairs to get the phone number you needed. Your list of items was long, and you went too fast for me. I was unable to remember, or to write them down. I did get you the phone number you wanted, and we ended the phone call. I then walked back up the 2 flights of stairs to resume what I was doing before my phone rang.

Will you please send me a complete list of everything you wanted to get from the King Soopers pharmacy. Please confirm that you were able to contact the KS pharmacy, and you got everything you needed. Or not.

And to be clear, please send the list in written form, in the US Mail. Please do not call (or text) me on the telephone. I prefer that you do not attempt to email me. Please confirm that you have everything you need, or make a specific list of everything you think you need that you don't (yet) have.

Thanks in advance.



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